

# MessageStats™

Essential intelligence for Exchange and unified communications

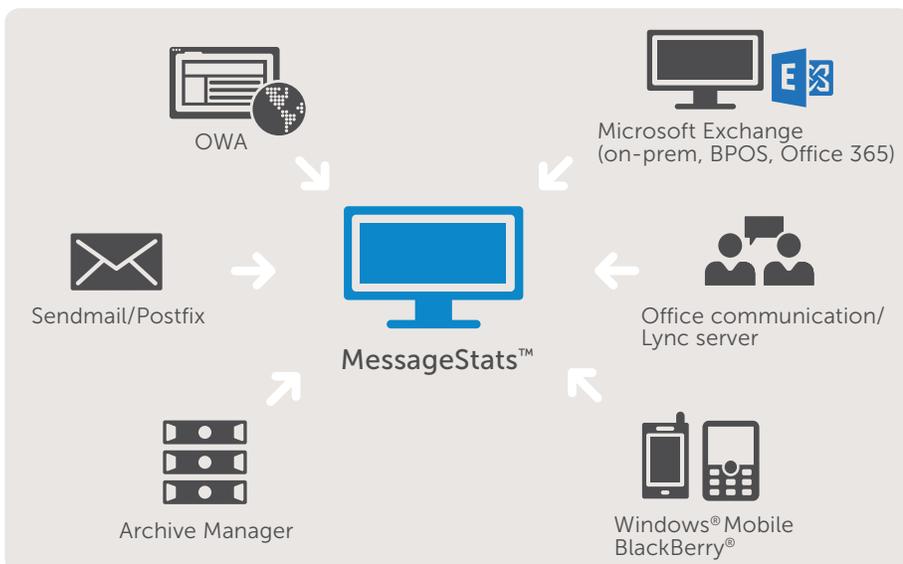
The evolution of email into a platform for unified communications (UC) means that Exchange administrators now have to worry about more than just Exchange email. Despite the economic downturn, the demand for mobility continues to be strong. Office Communications Server/Lync Server, BlackBerry and Windows devices may create reporting headaches.

To make decisions, administrators and managers rely on usage information from Exchange and the applications that depend on it. Administrators are looking for a single solution to reduce the complexity of daily reporting, identify anomalies and produce ad hoc reports across legacy and newly-implemented platforms.

MessageStats™ provides essential intelligence on the total messaging environment. From a single interface, thousands of organizations use MessageStats daily to gather insights about Microsoft Exchange (onpremises, Office 365), OCS/Lync Server, OWA, Exchange ActiveSync, as well as BlackBerry, Sendmail/Postfix and Archive Manager.

This information helps them:

- Boost operational efficiency
- Maintain messaging performance
- Defend SLAs
- Simplify migrations and audits
- Meet compliance demands
- Simplify the mining of messaging data to immediately get answers to improve and protect the business.



“I couldn’t believe the power of it [MessageStats]. I can generate reports of our top ten message policy offenders, do mailbox profiles and quickly discover who is using the Outlook inbox for document retention instead of moving documents to a home directory. The granularity of MessageStats is incredible.”

Zulfikar Fanuswala  
Systems Engineer for Messaging and Collaboration, SHI

Benefits:

- Eliminates the complexity of managing multiple platforms by reducing the number of reporting solutions
- Makes ad hoc reporting faster, without the need to write Exchange PowerShell scripts to respond to user/management requests
- Provides the information needed to help management cut costs and justify investments
- Predicts problems and reports on throughput issues to help maintain system availability and performance
- Provides the data needed to defend service level agreements (SLAs)
- Simplifies security and compliance audits by reporting on subject lines, domains and IM usage, using industry best practices and guidelines
- Makes migrations faster and less stressful by helping you plan for server capacity and inventory the current and new environments

## System requirements

### Operating systems

Windows Server 2012, 2008 R2 (SP 1), 2008 (SP 2), 2003 R2 (SP 2), 2003 (SP 2)

Microsoft Exchange Server:

Microsoft Exchange 2013

Microsoft Exchange 2010, SP3

Microsoft Exchange 2007, SP3

Microsoft Exchange 2003, SP2

Microsoft Exchange 2000, SP3

### Platform

Pentium 4 or greater, running a minimum speed of 2.4 GHz

### Memory

8 GB

### Disk space

Minimum 250 MB

### \*Additional software:

Exchange System Manager (ESM) 2000 SP3 or ESM 2003 SP2

Microsoft .NET Framework 3.5 or later

IIS 6.0 or later (Windows Server 2008: IIS 7.0)

SQL Server 2012, SQL Server 2008 SP3 or SQL Server 2005 SP4 or SQL Server 2008 R2, SP1

SQL 2005 Client Tools or SQL 2008 DMO

Internet Explorer 8.0 or later

See component datasheets for component requirements.

For complete system requirements visit [dellsoftware.com/products/messagestats](http://dellsoftware.com/products/messagestats)

## Features and benefits

### Mining message intelligence

Improve and protect the business by mining data, information and trends trapped within your messaging systems. The MessageStats Business Insights component transforms data in your messaging system into intelligence, giving your IT staff and business users the answers they need to meet their business objectives.

### Providing detailed system insight

Easily gather intelligence about your entire messaging infrastructure from one solution. MessageStats provides reports on Exchange, BlackBerry, OCS/Lync Server, OWA, Exchange/ActiveSync and more. All platform reporting is visible from a single console—"a single pane of glass."

### Reporting on multiple platforms

As instant messaging, audio/visual conferencing and VoIP grows, MessageStats identifies Office Communications Server and Lync Server trends. Use MessageStats to create, adjust and subscribe to custom reports across multiple platforms that are easily understandable by managers and business units.

### Monitoring the total environment

MessageStats allows you to track and forecast server growth. It provides an inventory of the current environment to help you determine when to acquire new storage and plan for future upgrades. With MessageStats, you can observe and track email quotas, message sizes, public folders, distribution lists, and contacts, as well as monitor mailbox configuration and use. You can also optimize operational efficiencies by finding and eliminating unused accounts, mailboxes and servers, as well as identifying underused stores, devices and storage.

### Defending SLAs

MessageStats enables you to demonstrate that service level agreements (SLAs) are achieved and maintained. MessageStats provides summaries and detailed data on delivery times, resource usage, capacity, storage, quotas, audited mailboxes/domains, distribution lists, public folders, and more.

### Meeting compliance requirements

Get through the next audit quickly by providing regulation-specific and internal control reports. MessageStats reports on keywords, message-level history of all SMTP domain traffic, as well as message header information. Enable appropriate access to business managers, other administrators, legal and human resources.

### Simplifying migrations

Make migrations faster and less stressful by planning for server capacity and inventorying the current and new environments. MessageStats assesses usage and availability before, during and after a migration so you have the intelligence needed to confidently plan and reduce risk.

### Deploying quickly

MessageStats' small, non-intrusive footprint simplifies deployment, even in large, distributed organizations. No client installation is required.

### About Dell Software

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